



Service Manual

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Generator Set with PowerCommand® 2100 Controller

DQDAA (Spec A–D)

DQDAB (Spec A–D)

DQDAC (Spec A–D)

Table of Contents

SECTION	TITLE	PAGE
	Important Safety Instructions	i
1.	INTRODUCTION	1-1
	About this Manual	1-1
	SYSTEM OVERVIEW	1-1
	TEST EQUIPMENT	1-1
2.	CONTROL OPERATION	2-1
	General	2-1
	Control Power ON/Off Modes	2-1
	Front Panel	2-3
	Menu Display And Buttons	2-4
	Main Menus	2-6
	CONTROLLER CONFIGURATION MENU	2-7
	Engine Menu	2-9
	Alternator Menu	2-11
	Adjust Menu	2-13
	Faults Menu	2-15
	System Menu	2-17
	History Menu	2-19
	About Menu	2-21
3.	CIRCUIT BOARDS	3-1
	General	3-1
	Control System Overview	3-3
	Base Board	3-4
4.	TROUBLESHOOTING	4-1
	GENERAL	4-1
	InPower service tool	4-1
	Network Applications and customer inputs	4-1
	SAFETY CONSIDERATIONS	4-2
	TROUBLESHOOTING PROCEDURE	4-3
	TABLE 4-1. ENGINE DOES NOT CRANK IN MANUAL MODE (NO FAULT MESSAGE)	4-5
	TABLE 4-2. ENGINE DOES NOT CRANK IN REMOTE MODE (NO FAULT MESSAGE)	4-6
	TABLE 4-4. WARNING AND SHUTDOWN CODES	4-9
	cODE 152 – LOW COOLANT TEMPERATURE (WARNING)	4-13
	CODE 197/235 – LOW COOLANT LEVEL (WARNING/SHUTDOWN)	4-14
	CODE 427 – CAN DATALINK LOST MESSAGES (WARNING)	4-14

SECTION	TITLE	PAGE
	CODE 441 – LOW BATTERY VOLTAGE (WARNING)	4-16
	CODE 442 – HIGH BATTERY VOLTAGE (WARNING)	4-16
	CODE 1245 – CAN ENGINE SHUTDOWN (SHUTDOWN)	4-17
	CODE 1311, 1312, 1317, 1318 – customer input (WARNING/shutdown)	4-17
	CODE 1438 – FAIL TO CRANK (SHUTDOWN)	4-18
	CODE 1442 – WEAK BATTERY (WARNING)	4-19
	CODE 1443 – BATTERY FAILED (SHUTDOWN)	4-19
	CODE 1444 – KW OVERLOAD (WARNING)	4-20
	CODE 1445 – SHORT CIRCUIT (SHUTDOWN)	4-20
	CODE 1446 – HIGH AC VOLTAGE (SHUTDOWN)	4-21
	CODE 1447 – LOW AC VOLTAGE (SHUTDOWN)	4-22
	CODE 1448 – UNDER FREQUENCY (SHUTDOWN)	4-23
	CODE 1449 – over FREQUENCY (warning)	4-23
	CODE 1471/1472 – OVER CURRENT (WARNING/SHUTDOWN) ..	4-24
5.	CONTROL ADJUSTMENT AND SERVICE	5-1
	GENERAL	5-1
	CIRCUIT BOARD REMOVAL/REPLACEMENT	5-1
	MODIFYING SETUP SUBMENUS	5-3
	PASSWORD SUBMENU	5-3
	CRANK/IDLE SETUP MENU	5-6
	GOVERNOR/REGULATOR SETUP MENU	5-8
	GOVERNOR/REGULATOR SETUP MENU (CONT)	5-10
	PCC CONTROL PANEL BOX COMPONENTS (STANDARD/OPTIONAL) ..	5-12
	CURRENT TRANSFORMER (CT) INSTALLATION	5-15
6.	SERVICING THE GENERATOR	6-1
	GENERAL	6-1
	GENERATOR/BASE BOARD ISOLATION PROCEDURE	6-2
	TESTING THE GENERATOR	6-2
	TABLE 6-1. WINDING RESISTANCE VALUES*	6-8
	TESTING THE PMG	6-9
	BEARING INSPECTION/REMOVAL/REPLACEMENT	6-9
	GENERATOR DISASSEMBLY	6-10
	GENERATOR REASSEMBLY	6-20
	ALIGNING GENERATOR WITH ENGINE	6-23
7.	OPTIONAL ENCLOSURE FUEL TANK SYSTEM	7-1
	GENERAL	7-1
	WIRING CONNECTIONS	7-1
	FUEL TRANSFER PUMP	7-1
	EXTERNAL FUEL FILL BOX	7-3

SECTION	TITLE	PAGE
	EXTERNAL ALARM PANEL	7-4
	RUPTURE BASIN LEAK DETECT SWITCH TEST	7-5
8.	WIRING DIAGRAM	8-1
	GENERAL	8-1

IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS – This manual contains important instructions that should be followed during installation and maintenance of the generator and batteries.

Before operating the generator set (genset), read the Operator's Manual and become familiar with it and the equipment. **Safe and efficient operation can be achieved only if the equipment is properly operated and maintained.** Many accidents are caused by failure to follow fundamental rules and precautions.

The following symbols, found throughout this manual, alert you to potentially dangerous conditions to the operator, service personnel, or the equipment.

⚠ DANGER *This symbol warns of immediate hazards which will result in severe personal injury or death.*

⚠ WARNING *This symbol refers to a hazard or unsafe practice which can result in severe personal injury or death.*

⚠ CAUTION *This symbol refers to a hazard or unsafe practice which can result in personal injury or product or property damage.*

FUEL AND FUMES ARE FLAMMABLE

Fire, explosion, and personal injury or death can result from improper practices.

- DO NOT fill fuel tanks while engine is running, unless tanks are outside the engine compartment. Fuel contact with hot engine or exhaust is a potential fire hazard.
- DO NOT permit any flame, cigarette, pilot light, spark, arcing equipment, or other ignition source near the generator set or fuel tank.
- Fuel lines must be adequately secured and free of leaks. Fuel connection at the engine should be made with an approved flexible line. Do not use zinc coated or copper fuel lines with diesel fuel.
- Be sure all fuel supplies have a positive shutoff valve.
- Be sure battery area has been well-ventilated prior to servicing near it. Lead-acid batteries emit a highly explosive hydrogen gas that can be ignited by arcing, sparking, smoking, etc.

EXHAUST GASES ARE DEADLY

- Provide an adequate exhaust system to properly expel discharged gases away from enclosed or sheltered areas and areas where individuals are likely to congregate. Visually and audibly inspect the exhaust daily for leaks per the maintenance schedule. Make sure that exhaust manifolds are secured and not warped. Do not use exhaust gases to heat a compartment.
- Be sure the unit is well ventilated.
- Engine exhaust and some of its constituents are known to the state of California to cause cancer, birth defects, and other reproductive harm.

MOVING PARTS CAN CAUSE SEVERE PERSONAL INJURY OR DEATH

- Keep your hands, clothing, and jewelry away from moving parts.
- Before starting work on the generator set, disconnect battery charger from its AC source, then disconnect starting batteries, negative (-) cable first. This will prevent accidental starting.
- Make sure that fasteners on the generator set are secure. Tighten supports and clamps, keep guards in position over fans, drive belts, etc.
- Do not wear loose clothing or jewelry in the vicinity of moving parts, or while working on electrical equipment. Loose clothing and jewelry can become caught in moving parts.
- If adjustment must be made while the unit is running, use extreme caution around hot manifolds, moving parts, etc.

DO NOT OPERATE IN FLAMMABLE AND EXPLOSIVE ENVIRONMENTS

Flammable vapor can cause an engine to overspeed and become difficult to stop, resulting in possible fire, explosion, severe personal injury and death. Do not operate a genset where a flammable vapor environment can be created by fuel spill, leak, etc., unless the genset is equipped with an automatic safety device to block the air intake and stop the engine. The owners and operators of the genset are solely responsible for operating the genset safely. Contact your authorized Cummins Power Generation distributor for more information.

ELECTRICAL SHOCK CAN CAUSE SEVERE PERSONAL INJURY OR DEATH

- Remove electric power before removing protective shields or touching electrical equipment. Use rubber insulative mats placed on dry wood platforms over floors that are metal or concrete when around electrical equipment. Do not wear damp clothing (particularly wet shoes) or allow skin surface to be damp when handling electrical equipment. Do not wear jewelry. Jewelry can short out electrical contacts and cause shock or burning.
- Use extreme caution when working on electrical components. High voltages can cause injury or death. DO NOT tamper with interlocks.
- Follow all applicable state and local electrical codes. Have all electrical installations performed by a qualified licensed electrician. Tag and lock open switches to avoid accidental closure.
- DO NOT CONNECT GENERATOR SET DIRECTLY TO ANY BUILDING ELECTRICAL SYSTEM. Hazardous voltages can flow from the generator set into the utility line. This creates a potential for electrocution or property damage. Connect only through an approved isolation switch or an approved paralleling device.

GENERAL SAFETY PRECAUTIONS

- Coolants under pressure have a higher boiling point than water. DO NOT open a radiator or heat exchanger pressure cap while the engine is running. To prevent severe scalding, let engine cool down before removing coolant pressure cap. Turn cap slowly, and do not open it fully until the pressure has been relieved.
- Used engine oils have been identified by some state or federal agencies as causing cancer or reproductive toxicity. When checking or changing engine oil, take care not to ingest, breathe the fumes, or contact used oil.
- Keep multi-class ABC fire extinguishers handy. Class A fires involve ordinary combustible materials such as wood and cloth; Class B fires, combustible and flammable liquid fuels and gaseous fuels; Class C fires, live electrical equipment. (ref. NFPA No. 10).
- Make sure that rags are not left on or near the generator set.
- Make sure generator set is mounted in a manner to prevent combustible materials from accumulating under or near the unit.
- Remove all unnecessary grease and oil from the unit. Accumulated grease and oil can cause overheating and engine damage which present a potential fire hazard.
- Keep the generator set and the surrounding area clean and free from obstructions. Remove any debris from the set and keep the floor clean and dry.
- Do not work on this equipment when mentally or physically fatigued, or after consuming any alcohol or drug that makes the operation of equipment unsafe.
- Substances in exhaust gases have been identified by some state or federal agencies as causing cancer or reproductive toxicity. Take care not to breathe or ingest or come into contact with exhaust gases.
- Do not store any flammable liquids, such as fuel, cleaners, oil, etc., near the generator set. A fire or explosion could result.
- Wear hearing protection when going near an operating generator set.
- To prevent serious burns, avoid contact with hot metal parts such as radiator system, turbo charger system and exhaust system.

KEEP THIS MANUAL NEAR THE GENSET FOR EASY REFERENCE

1. Introduction

ABOUT THIS MANUAL

This manual provides troubleshooting and repair information regarding the PowerCommand® 2100 Control (PCC) and generators for the generator sets (gensets) listed on the front cover. Operating and maintenance instructions for the generator set are in the applicable Operator's Manual.

Engine troubleshooting, repair and maintenance information is provided in the applicable engine service manual.

This manual does not have instructions for servicing printed circuit board assemblies. After determining that a printed circuit board assembly is faulty, replace it, do not repair it. Attempts to repair a printed circuit board can lead to costly damage to the equipment.

This manual contains basic (generic) wiring diagrams and schematics that are included to help in troubleshooting. Service personnel must use the actual wiring diagram and schematic shipped with each unit. The wiring diagrams and schematics that are maintained with the unit should be updated when modifications are made to the unit.

Read **Safety Precautions** and carefully observe all instructions and precautions in this manual.

SYSTEM OVERVIEW

The generator set control system consist of the PCC control and the engine control module (CM850).

The PCC is a microprocessor-based control for Cummins Power Generation generator sets. The operating software provides control of the generator set and its performance characteristics, and displays performance information on a digital display panel. It accepts menu-driven control and setup input from the push button switches on the front panel.

The PCC circuit (Base) board provides:

- Voltage regulation,
- Alternator/genset protection and diagnostics,
- Speed governing (via CM850 module) and
- Starter control

The Engine Control Module (CM850) provides:

- Fuel system/combustion control
- Engine protection and diagnostics
- Speed sensor processing

The CM850 module fault codes and engine status (oil pressure, coolant temperature, etc.) are displayed on the PCC digital display panel.

TEST EQUIPMENT

To perform the test procedures in this manual, the following test equipment must be available

- True RMS meter for accurate measurement of small AC and DC voltages.
- Grounding wrist strap to prevent circuit board damage due to electrostatic discharge (ESD).
- Battery Hydrometer
- Jumper Leads
- Tachometer or Frequency Meter
- Wheatstone Bridge or Digital Ohmmeter
- Variac
- Load Test Panel
- Megger or Insulation Resistance Meter
- PCC Service Tool Kit (Harness Tool and Sensor Tool)
- InPower™ Service Tool (PC based genset service tool)
- InSite™ Service Tool (PC based CM850 engine control module service tool)

Note: If the generator set contains the Non-PGI calibration, governor settings are not adjustable using the InPower service tool. Any governor adjustments can only be completed using the InSite service tool. If the generator set contains the PGI CAN calibration, governor settings are adjustable using the InPower service tool.

Feature Code – 0326–6797 Code – Des Controller PCC2100 (Non-PGI CAN Dynasty Calibration).

Feature Code – 0326–6966 Code – Des Controller PCC2100 (PGI CAN Calibration). HOW TO OBTAIN SERVICE

Always give the complete Model, Specification and Serial number of the generator set as shown on the nameplate when seeking additional service information or replacement parts. The nameplate is located on the side of the generator output box.

⚠WARNING *Incorrect service or replacement of parts can result in severe personal injury or death, and/or equipment damage. Service personnel must be trained and experienced to perform electrical and mechanical service. Read and follow Important Safety Instructions on pages iii and iv.*

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